****

# Washington State School for the Blind IT Strategic Plan

*The Washington State School for the Blind's 15 year goal: Every blind and low vision student in Washington has the supports and services they need to succeed.*

The IT Strategic Plan, outlined below, supports and contributes to WSSB's goals by identifying the highest priority efforts that skilled IT staff and services will focus on during the next 3 years. These strategies also align with Washington's Enterprise Technology Strategic Plan, honoring our commitment to shared goals and trusted relationships among partner agencies and our authorizing environment.

## In support of the WSSB’s Goal #1: Identify statewide need for blind and low vision services.

* Offer IT services that deliver business value, improvements based on data, and a quality customer experience.
* Provide a location to gather data that is usable and can be easily accessed by those identifying the needs.

## In support of WSSB’s Goal #2: Expand awareness of and access to blind and low vision services.

* Leverage IT investments to expand awareness by creating a new website that provides services and supports to those who rely on WSSB as a provider of information and services.
* Network with other agencies and schools through social media

## In support of WSSB’s goal #3: Expand capacity to improve services for all students.

* Provide elevated tech support for students and families
* Ensure our staff have the technology they need to provide quality services.
* Develop opportunities for our staff to better support learning and innovation.
* IT will support WSSB efforts to ensure digital accessibility in all areas of the agency.

WSSB October 2020

*To* request this document in another format, email webmaster@wssb.wa.gov.